

**Table 3: Multidisciplinary CKD clinic staff opinions about things that worked well in their renal programs**

<b>What worked well in the care of patients with kidney disease (overall themes)</b>	
1.	Starting new initiatives around conservative care as more people are choosing this option.
2.	Developing in-house teaching and educational tools that are specific to their population/clinic
3.	Traveling band of health care providers who provide outreach in the community for early CKD detection
4.	The “buddy system” (dedicated nurse assigned to a patient who worked with the nephrologists) allows for greater interaction with the patient and builds trust.
5.	A nurse-led telehealth clinic in a remote area allows CKD patients to stay in their communities while being followed by the multidisciplinary team in a large center.
6.	Patient support groups (where patients support new patients)
7.	Having a strong/well-resourced team of unit clerks and administrative staff at the CKD clinics play a large and important role in clinic activities.
8.	Inclusion of CKD patients in QI project teams
9.	Having a strong multidisciplinary team, dedicated and supportive staff, and good teamwork despite limited resources
10.	Timely and appropriate vascular access